



Your voice, your control

How venue reviews
provide the best insight

We have a motto at Blame Her Ranch: Be happy or don't come! Now you might think that is rather harsh, but it actually is very important to us as we fundamentally believe weddings are a happy time and if we cannot fulfill what you are looking for we would rather help you find another venue.

We go out of our way to limit restrictions and be as transparent as we can before the booking and during the event. Focusing on customer service benefits our ranch, especially in this digital age where the customer is the boss, has a voice, and needs to be at the center of every aspect of the event.

I've written before about the steps we take to ensure this high level of customer satisfaction, but the 'true acid test' comes in the reviews we receive. Before you consider booking a venue, read the reviews people post about. Like BHR, many venues go one step further and provide contact information where former couples can provide feedback and insights into what their experience was at the venue.

The next question is what makes a great review. We believe examples and stories of how the staff exceeded expectations are key. Remember, the venue you select says everything about you and your taste!

Want an example? Here is the best review we've ever received:

"There are not enough good things that I can say about this venue and Randy The Ranch Hand. The photos do not do this venue justice. Touring the venue in person is an out of this world experience. The ranch itself has the most beautiful southwest architecture and is beautifully and tastefully decorated. Each room has a theme and has plenty of activities for everyone. It is a desert oasis dream home. As incredible as the ranch itself was... the grounds were just as phenomenal if not better. They were very well kept and clean. The ceremony area gives you the feel that you are floating above a canyon. The reception area was also amazing, on the lawn, in front of the pool. Our guests were absolutely in awe

at this hidden gem in the southwest. We also utilized the barn for our grooms dinner which was equally as beautiful. They did an excellent job creating a lovely ambiance for any part of the ranch, whether that is inside or outside.

Randy The Ranch Hand was incredible. Extremely professional, punctual with returning our calls and emails, organised, very knowledgeable, and one of the friendliest people we have ever met! This was a destination wedding for us and Randy did an exceptional job coordinating. He truly made our experience stress free and was always readily available to help or answer any questions we had. We also utilized Randy for the rentals he offered. We chose to rent the dance floor, audio for the ceremony (we couldn't see any equipment anywhere and guests could hear every word perfectly), and the magic mirror from him.

Our family and guests flew in from all over the US, many of whom had never been to New Mexico and they left memorized by the Land of Enchantment wanting to book their own trips back!

We will definitely be returning for our anniversaries to come and utilizing the ranch for family reunions. We loved it so much!

We would HIGHLY recommend this venue. The Blamers and Randy have put a lot of thought and work into this magnificent venue to make it an unforgettable experience. Our guests feedback was nothing but positive saying that our wedding was at one the most unique and beautiful places they have ever been!"

Adam & Abal

They all can't be this good, but it is certainly a benchmark to judge the quality and reviews of the venue you are looking at. **WH**

BLAME HER RANCH IS AN EXCLUSIVE WEDDING VENUE
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SPECIAL FEATURES EDITOR LINDA

